



# Holland España Line

## General Terms and Conditions

### **General**

The offer made by us is not binding and is valid for 2 weeks after receipt. In the Netherlands, Belgium, France, Italy or Germany there must be sufficient loading aid available, because I drive alone and come with possible help. If you live in a low emission zone, you must expect to pay an additional € 75.00.

### **Storage**

Storage in Pedreguer in our warehouse, video guarded, is possible, but at a cost. The costs are 8 € ex. 21 % VAT. per cubic metre per month. Payment is in advance for the whole month or else by appointment. In case of non-payment after a month, the goods will be in our possession immediately.

### **Loading and unloading assistance**

In Spain and the Netherlands it is possible to request additional loading and unloading assistance.

The costs are per person / hour 30,00 € ex. 21 % VAT. in Spain

The costs are per person / hour 45,00 € ex. 21 % VAT. in Holland

### **Payments**

All orders up to 10 cubic meters must be paid before collection by a deposit to our account below. If more than 10 cubic meters are ordered, at least 50% must be transferred to our account at the time of order, the remaining 50% must be paid in cash or by deposit before or on collection within 7 days. We do not count in half a cubic meter, we always round up the whole. If the client cancels the agreement, the following percentages of the agreed price based on the Holland-España line are due to him at that time

\*100% if the cancellation is made within 2 weeks before the planned departure date.

\* 50% if the cancellation is made between the 2nd and 4th week before the planned day of departure

\* 25% in all other cases.

Prices or VAT are not negotiable.

If the invoice is not paid within the specified time, a reminder is written with associated costs (€50.00). If this is also not paid within the specified time, additional costs (€50.00) will have to be reckoned with, plus a daily penalty of at least €150.00 per day (this penalty depends on the total amount of the invoice) whereby the issue will be handed over to our lawyer

### **Insurance**

Our transport is insured up to 40.000 €, with a deductible of 350 to 750 € included. This is determined by the amount of removal goods. Motorbikes have a deductible of 450 €.

### **Packaging and materials**

Holland España Line or its employees are not liable for the use of do-it-yourself / DIY store boxes (Gamma, Praxis, Bauhaus, etc.). Therefore, use suitable packaging materials such as sturdy boxes, bubble wrap and packing paper, also remember to use adhesive tape at the bottom of the boxes. You can purchase boxes, packaging materials etc. from us, for which you will find the prices on our price list. For even more protection of your goods we have sufficient blankets, but this is an additional protection, and no responsibility is taken for unpacked items during transport, even if a blanket is wrapped around them. Bin liners are not accepted because they tear.

No responsibility is accepted for glass and crystal goods and TV's when not in original packaging.